



Quarterly Status Report

July 1, 2016 to September 30, 2016

**Michigan Pregnancy and Parenting
Support Services Program**

Quarterly Report Outline

QUARTERLY REPORT OUTLINE

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 - C. Total Grant Funds Expended Administrative Activities

- II. Quarterly Statistical Report Total Services
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 - 2. Clients by Age, Client Type
 - 3. Clients by Age, Race and Client Type
 - 4. Clients by Age, Ethnicity
 - B. Visits by Age
 - 1. Visits by Age, Total
 - 2. Visits by Age, Client Type
 - C. Type of Counseling / Referral Provided by Age
 - D. Classes / Assistance Provided by Age
 - E. Hours of Counseling and Education Provided by Service Provider
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 - A. Grant Goals and Objective Status
 - B. Service Provider Reimbursement per Month
 - C. Client Outcomes

I. Quarterly Administrative Report

A. Significant Project Status

MI Significant Project Status

July 1, 2016 to September 30, 2016

Program Rollout

-Since the inception of the Program on October 1, 2013, our Program Service Providers have provided pregnancy and parenting support services to a total of 3,500 clients, at 11,851 visits!

-Of the total 3,500 clients 2,220 Pregnant clients visited at 8,299 appointments, 907 Parent of Child clients visited at 3,033 appointments, and 373 Non-Pregnant clients visited at 519 appointments.

Advertising Campaign

Police Department Letters: Police departments received an introductory letter with literature samples with contact information to enable officers statewide to refer to sites within our network of service providers.

Google Campaign: The Google ad campaign initiated 7,237 clicks and 2,186,769 impressions during this quarter.

Program Support

Service Provider Outreach: Catholic Charities, Diocese of Kalamazoo, requested and received program support literature and fetal models.

Educational Purchase: One new provider recently ordered program support items from two different vendors.

Indiana & Michigan Service Providers' Conference: A Service Providers' Training Conference was held on Thursday, September 22nd at the Farmstead Inn & Conference Center in Shipshewana, Indiana. Dr. Michael Bradley, a licensed clinical physiologist, taught the counselors about neurological development and equipped the counselors with practical tools to communicate more effectively with clients in crisis. Heather Evans, the co-founder of Valley Against Sex Trafficking, addressed the topics of human sex trafficking with the counselors in the afternoon. She explained how to identify and how to help victims of trafficking.

1-888-LIFE-AID Toll-Free Hotline

Thirteen (13) hotline calls were received during this quarter.

Site Monitoring Reviews

Six (6) Site Monitorings were completed during the quarter.
(See attached reports in following section.)

Initial Site Visits

None to report this quarter.

B. Service Provider Site Monitoring Reports

REAL ALTERNATIVES
Michigan Pregnancy and Parenting Support Services Program

SITE MONITORING REPORT – Contract Term 2015-2016

Site Name: Women's Care Center
Address: 621 E. Main Street, Niles MI 49120

Site #: 0100MI

Director: Ann Nelson, Director

Service Area: Berrien County

Date of Monitoring: 9/23/16

Monitoring Conducted By: Kevin I. Bagatta, Esq., President & CEO, and Thomas A. Lang, Esq., V.P. of Operations

I. Corporate Administration

- A. General Observations: Corporate records, program records, policies, procedures, staff training, staff clearances, client service issues, and spiritual counseling procedures were reviewed and found to be in compliance according to the contractual requirements of the MI Pregnancy and Parenting Support Services Program.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: N/A
- D. Special Comments: None

II. Program Profile

- A. General Observations: Counseling topics, programs, core services, referrals, pregnancy testing, educational materials, licensing/certifications and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: N/A
- D. Special Comments: None

III. Facility

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and pantry/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: N/A
- D. Special Comments: None

IV. Compliance Worksheets

- A. General Observations: Reimbursement compliance worksheets indicate that service provider submitted for and was appropriately reimbursed for dates of service reviewed. Reimbursement Compliance Worksheets indicate that the client forms reviewed at this site were completed appropriately, except as noted below. There were no Spiritual Counseling Request Forms (SCRF) to be reviewed at this time.
- B. Deficiencies: Counselor failed to obtain signature and date from client for one (1) date of service as noted below:

0100MI01153 8/24/2016 CHIL

One (1) counselor had lapsed Clearances from 3/4/16 to 3/14/16 (10 days).
- C. Corrective Action Recommended/Taken: Deductions taken for the two (2) deficiencies noted in "B" above.
- D. Special Comments: None

V. Conclusion

It's very easy to see why women love Women's Care Center's "office" in Niles, MI. It's actually a very comfortable, organized, and attractive home. No doubt the women feel safe and secure in that environment. It's located in a nice part of town. Once again the staff was very accommodating, professional, organized, and helpful during our site monitoring. This site is a wonderful place for confidential, compassionate and free services to women experiencing unexpected pregnancies!

The following is one of many client success stories from this site:

Lilly and Dustin (not their real names) came into our center suspecting that she was pregnant. She had only been off of her birth control for less than a month and didn't believe that this could happen. Lilly and her boyfriend, Dustin, were very scared that they would not be able to afford a baby. They said that they were not ready for a child, and more importantly, she did not want to disappoint her mother. They intended to have an

abortion, and then they found Women's Care Center by searching online. They came for a test, and to confirm she was pregnant, to learn about abortion procedures and risks and to date the pregnancy with an ultrasound.

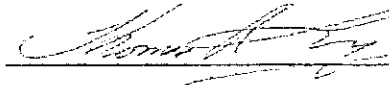
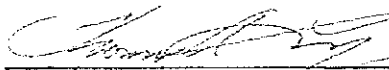
Our counselor offered a warm, nonjudgmental environment for Lilly to share what she was going through and shared information on procedures and potential risks of abortion. The counselor walked with Lilly through different strategies that could make parenting a viable option. She recommended our classes and crib club store where she would have the opportunity to earn diapers, cribs, car seats, and other needed items. She also offered our goals counseling program and classes in order to help her prepare emotionally for a baby. The counselor then confirmed the pregnancy through a medical grade pregnancy test. This left Lilly feeling supported, but still uncertain about whether she would choose to parent or not.

Right after her pregnancy test and initial counseling, Lilly received an ultrasound that showed she was 21 weeks along. Lilly and Dustin were both very emotional about this news. The counselor took time to discuss how they were feeling and offered support. They left that day still uncertain about whether they would parent, but no longer *only* considering abortion. Other options had been opened to them and they wanted to explore them.

Through a few more ultrasounds and counseling sessions, first Dustin, then Lilly, agreed to choose life for their child. They have since learned they are having a girl and have told all their friends and family about the pregnancy. This young couple now has the support of their friends and family as well as the counselors here at Women's Care Center. Lilly has several coupons that she plans to spend in our store as soon as she decides what she needs for the baby.

REAL ALTERNATIVES
Michigan Pregnancy and Parenting Support Services Program

SITE MONITORING REPORT
SIGNATURE PAGE

Site Monitoring Report Submitted By:	Thomas A. Lang, Esq.
Site Name & #:	Women's Care Center 0100MI
Date of Report:	October 28, 2016
Corrective Action Recommended/Taken:	Deductions as noted.
Date of Corrective Action:	Next month's reimbursements.
Corrective Action Confirmed By:	Thomas A. Lang, Esq.
Real Alternatives Site Monitor's Signature:	 _____
Real Alternatives Vice President's Signature:	 _____

REAL ALTERNATIVES
Pregnancy and Parenting Support Services Program

SITE MONITORING REPORT - FY 15/16

Site Name: Caring Network Catholic Charities Diocese of Kalamazoo
Address: 1441 South Westnedge Avenue; Kalamazoo MI 49008

Site #: 0200MI

Director: Kerry Williams

Service Area: Kalamazoo County

Date of Monitoring: August 29, 2016

Monitoring Conducted By: Diane Thomsen

I. Corporate Administration

A. General Observations: Corporate records, program records, policies, procedures, staff training, staff clearances, client service issues, and spiritual counseling procedures were reviewed and found to be in compliance according to the contractual requirements of the MI Pregnancy and Parenting Support Services Program, except as indicated below.

B. Deficiencies: A lapse in clearances occurred for three counselors.

C. Corrective Action Recommended/Taken: Deductions taken for forms submitted during counselors' clearance lapses.

Counselor 1:

CCN	DOS	AMOUNT
0200MI00832	8/8/2016	\$64.31

Counselor 2:

No forms submitted during counselor clearance lapse.

Counselor 3:

No forms submitted during counselor clearance lapse.

D. Special Comments: None

II. Program Profile

- A. General Observations: Counseling topics, programs, core services, referrals, pregnancy testing, educational materials, licensing/certifications and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: N/A
- D. Special Comments: None

III. Facility

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and pantry/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: N/A
- D. Special Comments: None

IV. Compliance Worksheets

- A. General Observations: Reimbursement compliance worksheets indicate that service provider submitted for and was appropriately reimbursed for dates of service reviewed. Reimbursement Compliance Worksheets indicate that the client forms reviewed at this site were completed appropriately with the following exceptions, two client verification forms were missing client's signature and were not appropriately dated for date of service. There were no Spiritual Counseling Request Forms (SCRF) to be reviewed at this time.

- B. Deficiencies: Deductions taken for forms submitted without client's signature and date.

CCN	DOS	AMOUNT
0200MI00547	3/2/2015	\$35.97
0200MI00174	10/6/2015	\$43.60

- C. Corrective Action Recommended/Taken: Deductions taken for client verification forms that were missing client's signature.
- D. Special Comments: None

V. Conclusion

The Caring Network Staff at Catholic Charities Diocese of Kalamazoo is warm and professional. The staff and administrators, all present for this Site Monitoring, collaborate to provide caring and compassionate services to clients seeking help during an unexpected pregnancy.

The Caring Network's trained staff assists women throughout their pregnancy. Women receive information on fetal development, nutrition and breast-feeding. The Caring Network Case Managers assist women in finding appropriate community resources to meet their needs and to help them have a healthy pregnancy and birth. Parenting and self-care classes are offered. An Adoption Counselor is available to discuss adoption options. The Caring Network maintains a lending library, encouraging parents to read to their children. The Caring Network also provides material needs for mother and babies; these resources include maternity clothing, baby clothing, furniture, toys, books, diapers and blankets.

The Caring Network has been at this location for three years and has served 280 clients in the last year.

The Caring Network of Catholic Charities Diocese of Kalamazoo shared the following client success story:

The Caring Network of Catholic Charities Diocese of Kalamazoo (CCDOK) had a young woman walk in first thing in the morning after having been released from jail the night before. She was legally an adult but had no home to go to and said she was not welcome at her mother's house or her father's house. She knew she was pregnant but didn't know how far along; she had already made a prenatal appointment. When this client came to the Caring Network, she was angry, on guard, and somewhat demanding. She was frustrated with her OB provider and had unconstructive ideas on how to get what she wanted. The Case Manager worked with her for four months before the baby's birth. The young woman thought she was due in June, but she learned she would have the baby in April. The Caring Network Case Manager would sometimes meet her client two weeks in a row. The client would often come in for an appointment then spend the rest of the afternoon sleeping on Caring Network's couch. The Case Manager worked with her on finding housing, anger management, setting goals, getting state assistance, and more. This client came to childbirth and parenting classes. The Case Manager was with the client when she gave birth (no family or friends came). This client continued to couch hop with her child but just recently was moved into CCDOK transitional housing. She now has a home for 18 months from move-in date, has another Case Manager that will help her with finding a job, a permanent apartment and life skills. She continues to come to Caring Network for classes (parental stress management especially), and continues to meet with the Caring Network Case Manager. She is open to suggestions on how to work with her baby and read a book aloud to her child in the Case Manager's office. This was a huge accomplishment as the Case Manager and she had many conversations/debates on the value of reading to a newborn. This client now lives for her child; she is working on making better decisions so her child doesn't suffer. She is trying to give her child a better life than she had.

When she walks into the CCDOK building, everyone greets her. She is told how good her baby looks (he does), how good she looks, and how happy she looks. She was angry at the world and has learned to temper herself a bit. She is still on guard, but does know there are other ways to live your life. This is truly a success story because this young woman has learned there are people who care about HER and her baby.

REAL ALTERNATIVES
Pregnancy and Parenting Support Services Program

SITE MONITORING REPORT
SIGNATURE PAGE

Site Monitoring Report Submitted By: Diane Thomsen

Site Name & #: Caring Network, Catholic Charities Diocese of Kalamazoo Site #200

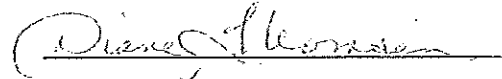
Date of Report: November 9, 2016

Corrective Action Recommended/Taken: Deductions as noted.

Date of Corrective Action: Next month's reimbursement.

Corrective Action Confirmed By: Thomas Lang, Vice President

Real Alternatives Site Monitor's Signature:



Real Alternatives Vice President's Signature:



REAL ALTERNATIVES
Pregnancy and Parenting Support Services Program

SITE MONITORING REPORT - FY 15/16

Site Name: Catholic Charities Southeast Michigan, Project Hope - Detroit
Address: 1234 Porter Street Detroit, MI 48226

Site #: #0311MI

Director: Charlotte Webster

Service Area: Wayne County

Date of Monitoring: August 25, 2016

Monitoring Conducted By: Diane Thomsen

I. Corporate Administration

- A. General Observations: Corporate records, program records, policies, procedures, staff training, staff clearances, client service issues, and spiritual counseling procedures were reviewed and found to be in compliance according to the contractual requirements of the MI Pregnancy and Parenting Support Services Program.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: N/A
- D. Special Comments: None

II. Program Profile

- A. General Observations: Counseling topics, programs, core services, referrals, pregnancy testing, educational materials, licensing/certifications and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: N/A
- D. Special Comments: None

III. Facility

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and pantry/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: N/A
- D. Special Comments: None

IV. Compliance Worksheets

- A. General Observations: Reimbursement compliance worksheets indicate that service provider submitted for and was appropriately reimbursed for dates of service reviewed. Reimbursement Compliance Worksheets indicate that the client forms reviewed at this site were completed appropriately. There were no Spiritual Counseling Request Forms (SCRF) to be reviewed at this time.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: N/A
- D. Special Comments: None

V. Conclusion

Catholic Charities of Southeast Michigan began providing pregnancy and parenting support services through their Project Hope Program in October 2015. Project Hope – Detroit has offices in the Cabrini Clinic, located in the oldest district in Detroit known as Corktown. Project Hope provides free and confidential services; these services include pregnancy testing, case management, referral to community resources, pregnancy information, breastfeeding information, parenting education and support. Material needs for mother and baby are also provided.

Catholic Charities of Southeast Michigan, Project Hope-Detroit shared the following success story:

Catholic Charities client, was 19 years of age, she had lived a very hard life of poverty, sexual abuse, foster care homes, and homelessness. When she became pregnant she was unsure if she could have her baby. She was unsure of her abilities as a mother and had doubts about being able to raise her child in a loving secure setting. She had no idea what to do or where to go. The client's friend, who had already received services at Project Hope-Detroit, advised her to seek help, guidance, education, and the caring support she so needed.

The client's pregnancy was considered high-risk. She visited Project Hope-Detroit many times. She received information on fetal development, pregnancy, healthy choices, community resource assistance, job exploration, breast-feeding support group contacts and goal setting. She was able to access many free support services offered through the Cabrini Clinic, such as: Healthy Walking Classes, Nutritional Cooking Classes, transportation (emergency bus passes) assistance to come to Project Hope-Detroit, and their free mental health counseling if she desired.

Thanks to all the support offered to her, she was able to deliver a beautiful baby whose surgery was immediate and successful although it required a one-month hospital stay. The baby was born to a happy, loving and secure environment allowing for mother to raise her child well prepared, safely and lovingly. The Project Hope client also developed a healthy and cooperative relationship with the baby's father to allow baby to be raised by two informed caring and involved people, safely and securely. They are planning a fall wedding!

The baby is thriving after successful surgery and recovery. Mother is looking forward to enrolling in the local Community College in the Spring of 2017. She plans to study International Banking. The client continues to receive supportive services, pantry items, child development and parenting information from Catholic Charities Project Hope – Detroit. She always attributes her success on the Project Hope – Detroit program.

REAL ALTERNATIVES
Pregnancy and Parenting Support Services Program

SITE MONITORING REPORT
SIGNATURE PAGE

Site Monitoring Report Submitted By: Diane Thomsen

Site Name & #: Catholic Charities Southeast Michigan Project Hope – Detroit #0311MI

Date of Report: November 9, 2016

Corrective Action Recommended/Taken: N/A

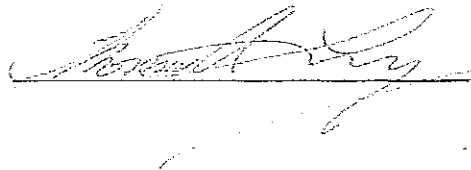
Date of Corrective Action: N/A

Corrective Action Confirmed By: N/A

Real Alternatives Site Monitor's Signature:



Real Alternatives Vice President's Signature:



REAL ALTERNATIVES
Pregnancy and Parenting Support Services Program

SITE MONITORING REPORT - FY 15/16

Site Name: Catholic Charities of West Michigan
Address: 40 Jefferson SE Grand Rapids, MI 49503

Site #: #0401MI

Director: Stephanie Busch

Service Area: Kent County

Date of Monitoring: August 30, 2016

Monitoring Conducted By: Diane Thomsen

I. Corporate Administration

- A. General Observations: Corporate records, program records, policies, procedures, staff training, staff clearances, client service issues, and spiritual counseling procedures were reviewed and found to be in compliance according to the contractual requirements of the MI Pregnancy and Parenting Support Services Program.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: N/A
- D. Special Comments: None

II. Program Profile

- A. General Observations: Counseling topics, programs, core services, referrals, pregnancy testing, educational materials, licensing/certifications and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: N/A
- D. Special Comments: None

III. Facility

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and pantry/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: N/A
- D. Special Comments: None

IV. Compliance Worksheets

- A. General Observations: Reimbursement compliance worksheets indicate that service provider submitted for and was appropriately reimbursed for dates of service reviewed. Reimbursement Compliance Worksheets indicate that the client forms reviewed at this site were completed appropriately. There were no Spiritual Counseling Request Forms (SCRF) to be reviewed at this time.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: N/A
- D. Special Comments: None

V. Conclusion

Catholic Charities of West Michigan is located in downtown Grand Rapids. Catholic Charities converted a bowling alley into office spaces delivering a multitude of services to the community of Grand Rapids. Catholic Charities provides services for the pregnant woman and the father of the baby; these services are free, confidential and voluntary. Services include pregnancy testing, case management, pregnancy support and parenting information. Material needs for mother and baby is also provided.

The Pregnancy and Parenting Support Services Program has been providing services at this location for two years.

Catholic Charities of West Michigan shared the following client success story:

Catholic Charities of West Michigan received a referral for a 19-year-old girl who was seven weeks pregnant and needed some extra help during her pregnancy. A Catholic Charities of West Michigan Counselor met with her once and then received a text canceling their second appointment because she had decided to make an appointment for an abortion. The counselor reached out to her and asked if they could meet to discuss this decision before she moved forward with the procedure. The counselor did not get a response. The counselor reached out to her a second time and the client agreed to meet as long as the counselor would come right away. The counselor drove out to the client's home and spent two hours talking with the client. The client had many hurdles regarding education, finances, and substance use but at the core

of her decision was being unsure who the father of the baby was and knowing that regardless of who it was, none of the men would be supportive fathers.

The counselor left the meeting unsure of whether the client would follow through with her abortion but still felt somewhat optimistic that the client seemed relieved to have talked through her feelings with someone.

Ultimately, the client chose to continue her pregnancy. She committed to meeting weekly with her counselor for her entire pregnancy. She graduated from high school, gained employment; she completely stopped using alcohol and marijuana; she obtained a car and a driver's license . . . all before the baby was even born! She delivered a healthy baby girl in July of 2016 and continues to meet weekly with her counselor for ongoing support. She was right that the father of the baby has been unwilling to step up to his role as a father, but she now knows the love and support of many others who have gathered around her to help her parent this baby. She is a loving and attentive mother and her commitment to her daughter has set her life path in a new and positive trajectory. Catholic Charities of West Michigan related that is a counselor's greatest reward to witness the bonding that unfolds between a new mother and her baby, especially as the mother looks at her baby and sees the way the mother's voice makes her baby smile. It was truly a privilege for Catholic Charities of West Michigan to walk along side of this young woman on this journey.

REAL ALTERNATIVES
Pregnancy and Parenting Support Services Program

SITE MONITORING REPORT
SIGNATURE PAGE

Site Monitoring Report Submitted By: Diane Thomsen

Site Name & #: Catholic Charities of West Michigan #0401MI

Date of Report: November 9, 2016

Corrective Action Recommended/Taken: N/A

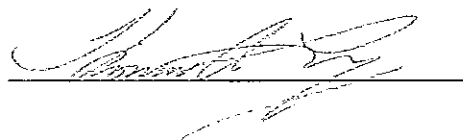
Date of Corrective Action: N/A

Corrective Action Confirmed By: N/A

Real Alternatives Site Monitor's Signature:



Real Alternatives Vice President's Signature:



REAL ALTERNATIVES
Pregnancy and Parenting Support Services Program

SITE MONITORING REPORT - FY 15/16

Site Name: Pregnancy Aid
Address: 17325 Mack Avenue, Detroit, MI 48224

Site #: #0500MI

Director: Nancy Anter

Service Area: Wayne County

Date of Monitoring: August 25, 2016

Monitoring Conducted By: Diane Thomsen

I. Corporate Administration

- A. General Observations: Corporate records, program records, policies, procedures, staff training, staff clearances, client service issues, and spiritual counseling procedures were reviewed and found to be in compliance according to the contractual requirements of the MI Pregnancy and Parenting Support Services Program except as indicated below.
- B. Deficiencies: Two counselors had clearance lapses.
Counselor 1: 2/26/2016 – 5/8/2016
Counselor 2: 6/7/2016 – 8/23/2016
- C. Corrective Action Recommended/Taken: Deduction of \$3561.03 taken for forms submitted during counselors' clearance lapses.
- D. Special Comments: None

II. Program Profile

- A. General Observations: Counseling topics, programs, core services, referrals, pregnancy testing, educational materials, licensing/certifications and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: N/A
- D. Special Comments: None

III. Facility

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and pantry/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: N/A
- D. Special Comments: None

IV. Compliance Worksheets

- A. General Observations: Reimbursement compliance worksheets indicate that service provider submitted for and was appropriately reimbursed for dates of service reviewed. Reimbursement Compliance Worksheets indicate that the client forms reviewed at this site were completed appropriately, except as indicated below. The Spiritual Counseling Request Forms (SCRF) reviewed at this time were completed appropriately.
- B. Deficiencies: Form should have been retired due to new pregnancy.
- C. Corrective Action Recommended/Taken: Deduction of \$46.87 taken for form submitted.
- D. Special Comments: None

V. Conclusion

Pregnancy Aid is located in an urban area. The counseling rooms are warm and welcoming. Pregnancy Aid of Detroit provides free, confidential pregnancy testing, emotional support, professional counseling, referrals to community resources as well as material needs for mothers and babies. Classes are provided on a variety of topics, which include fetal development, parenting, breastfeeding, nutrition, and healthy relationships. There were 242 program eligible clients served at Pregnancy Aid in the last fiscal year.

Pregnancy Aid shared the following client success story:

Pregnancy Aid includes in its mission statement the phrases "... offering positive alternatives to abortion ..." and "... education that promotes effective parenting and healthy lifestyles ..."

One Pregnancy Aid mom in particular, "Tia," made that a reality this year.

Tia came to Pregnancy Aid in June 2016, tentative about continuing with her pregnancy. She already had children, and had had one abortion. She knew the complicated reality of both choices. After hearing about the program details of Pregnancy Aid at her first visit, she decided to take part, saying, "she could really learn from this program."

Since her first visit, Tia attended 22 classes on healthy lifestyles and parenting. She received clothing, diapers, baby accessories, and furniture. More importantly, Tia has given great thought to her life goals. She says she's going to discuss the issue of marriage with her boyfriend because she has decided that she wants to be married or be abstinent. She also recently earned an associate's degree in business administration and is continuing on toward her bachelor's degree.

Tia has expressed openly how grateful she is to the Pregnancy Aid program and for the help she has received. She truly is using the Pregnancy Aid resources to make good choices and change her life. Tia's baby is expected in the Fall of 2016.

REAL ALTERNATIVES
Pregnancy and Parenting Support Services Program

SITE MONITORING REPORT
SIGNATURE PAGE

Site Monitoring Report Submitted By: Diane Thomsen

Site Name & #: Pregnancy Aid #0500MI

Date of Report: November 9, 2016

Corrective Action Recommended/Taken: Deductions as noted.

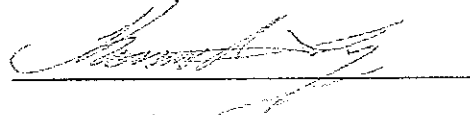
Date of Corrective Action: Next month's reimbursement.

Corrective Action Confirmed By: Thomas Lang, Vice President

Real Alternatives Site Monitor's Signature:



Real Alternatives Vice President's Signature:



REAL ALTERNATIVES
Pregnancy and Parenting Support Services Program

SITE MONITORING REPORT - FY 15/16

Site Name: Lennon Pregnancy Center
Address: 24275 Ann Arbor Trail; Dearborn Heights, MI 48127

Site #: #0600MI

Director: Katherine Lennon

Service Area: Wayne County

Date of Monitoring: August 26, 2016

Monitoring Conducted By: Diane Thomsen

I. Corporate Administration

- A. General Observations: Corporate records, program records, policies, procedures, staff training, staff clearances, client service issues, and spiritual counseling procedures were reviewed and found to be in compliance according to the contractual requirements of the MI Pregnancy and Parenting Support Services Program except as indicated below.
- B. Deficiencies: Lennon Pregnancy Center staff did not obtain Central Registry Clearances.
- C. Corrective Action Recommended/Taken: Deduction of \$14,046.83 taken for forms submitted during clearance lapse.
- D. Special Comments: None

II. Program Profile

- A. General Observations: Counseling topics, programs, core services, referrals, pregnancy testing, educational materials, licensing/certifications and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: N/A
- D. Special Comments: None

III. Facility

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and pantry/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: N/A
- D. Special Comments: None

IV. Compliance Worksheets

- A. General Observations: Reimbursement compliance worksheets indicate that service provider submitted for and was appropriately reimbursed for dates of service reviewed. Reimbursement Compliance Worksheets indicate that the client forms reviewed at this site were completed appropriately, except as indicated below. There were no Spiritual Counseling Request Forms (SCRF) to be reviewed at this time.
- B. Deficiencies:
 - 1.) The following Client Verification Forms were not available for review:
0600MI00136 date of service 1-22-16 and 2-9-16
0600MI00243 date of service 6-6-16
0600MI00255 date of service 6-2-16
0600MI00275 date of service 6-8-16
 - 2.) The following Client Verification Forms were not properly dated for date of service:
0600MI00151 date of service 5-20-16
0600MI00161 date of service 3-3-16
0600MI00187 date of service 2-29-16
0600MI00241 date of service 5-20-16
0600MI00257 date of service 6-2-16
0600MI00324 date of service 6-30-16
- C. Corrective Action Recommended/Taken:
 - 1.) Deductions taken for forms not available for review. Lennon Pregnancy Center will retrain staff to maintain client files in a secure manner and assure that client files are available for review.
 - 2.) Deductions taken for forms not properly dated for date of service.
- D. Special Comments: None

V. Conclusion

The Lennon Pregnancy Center provides free pregnancy testing, pregnancy counseling and emotional support. Classes offered at the Lennon Pregnancy Center are "Pregnancy, Childbirth and Newborn Parenting"; "Mom and Baby Care"; and "Parenting Your Growing Child." Referrals to community services include referrals for STD testing, medical insurance and the WIC program. The Lennon Pregnancy Center has been operation at this site for 12 years and has served 172 program eligible clients in the last year.

The Lennon Pregnancy Center shared a recent success story about a woman named "Marla." Marla came to the Lennon Center about five months ago. She was expecting her second child. She had recently moved to the United States from the Middle East with her eleven-year-old daughter. Marla knew that she would not be returning to the Middle East, as her husband had already taken a second wife in her absence. Marla was experiencing extreme anemia due to a blood issue and was extremely weak. She had already lost two children in previous pregnancies; one to miscarriage, one was stillborn.

Marla was extremely anxious about her medical situation and was in the midst of a conflict with her doctor about her treatment. Marla was alone, scared and unable to do much for herself and her daughter because she was so very tired all the time. Once when visiting The Lennon Center, she sat in the car for 20 minutes so she could get up enough energy to come inside.

When Marla attended pregnancy classes she began to smile and interact with the other clients. She was starved for the fellowship that the classes brought to her. She began to ask questions during class and often asked to stay after class to learn more about resources available to her and her daughter.

Marla delivered a healthy baby boy and is enjoying motherhood again. She learned to relax and concentrate on the joys of motherhood during classes at the Lennon Center. She interacts with the other mothers in the class, which gives her the confidence that she can handle this new transition in her life. She is embracing the class material and is always anxious to learn more. The Lennon Center saw a transformation in Marla's, a mother who has grown so much in spirit and positive outlook. Although she knows that she will be raising her children alone and in a foreign country, she is already talking about overcoming the new challenges of being a single mother. She is currently looking for a job and trying to find day care for her son. She has moved to a larger apartment and has renewed a once broken relationship with her brother. The Lennon Pregnancy Center has been influential in helping Marla to move her life in a new direction and is proud to be a part of Marla's renewed hope.

REAL ALTERNATIVES
Pregnancy and Parenting Support Services Program

SITE MONITORING REPORT
SIGNATURE PAGE

Site Monitoring Report Submitted By: Diane Thomsen

Site Name & #: Lennon Pregnancy Center #0600MI

Date of Report: November 10, 2016

Corrective Action Recommended/Taken:	Deductions as noted.
Date of Corrective Action:	Next month's reimbursement.
Corrective Action Confirmed By:	Thomas Lang, Vice President

Real Alternatives Site Monitor's Signature:



Real Alternatives Vice President's Signature:



Initial Site Visits Reports

None to report this quarter

**C. Total Grant
Funds Expended
Administrative Activities**

Real Alternatives

**The Michigan Pregnancy and Parenting Support Services Program Expended on
Grantee's Administrative Activities
October, 2013 - September, 2016**

YTD from Sep-15 \$ 95,271.42

October-15	2,725.78
November-15	2,681.65
December-15	4,119.21
January-16	3,574.85
February-16	5,143.64
March-16	6,848.13
April-16	3,196.39
May-16	3,392.25
June-16	9,747.78
July-16	4,422.59
August-16	6,152.44
September-16	8,687.17
	<u>\$ 155,963.30</u>

II. Quarterly Statistical Report Total Services

A. Client by Age

- **Total**
- **Client Type**
- **Race and Client Type**
- **Ethnicity**

**Real Alternatives
Michigan Pregnancy and Parenting Support Services**

Clients By Age

All Sites

7/1/2016 - 9/30/2016 TOTAL

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Allegan	0	0	0	0	0	1	0	0	1
Berrien	4	62	80	51	20	7	2	1	227
Calhoun	0	0	2	0	0	0	0	0	2
Cass	0	18	14	16	6	3	1	1	59
Eaton	0	0	0	1	0	0	0	0	1
Gogebic	0	0	0	0	1	0	0	0	1
Kalamazoo	1	44	46	22	12	3	0	0	128
Kent	0	6	1	2	1	0	0	0	10
Lenawee	0	0	0	0	1	0	0	0	1
Macomb	0	2	16	14	16	8	0	0	56
Monroe	0	0	0	1	0	0	0	0	1
Muskegon	0	9	3	2	2	2	1	0	19
Oakland	0	2	6	3	0	3	1	0	15
Ogemaw	0	0	0	1	0	0	0	0	1
Ottawa	0	0	0	0	1	0	0	0	1
Saint joseph	0	2	1	0	0	0	0	0	3
Sanilac	0	0	0	0	0	1	0	0	1
Van buren	1	1	2	3	0	1	1	0	9
Washtenaw	0	2	2	2	3	1	0	0	10
Wayne	1	39	63	47	28	12	7	2	199
GrandTotals:	7	187	236	165	91	42	13	4	745

**Real Alternatives
Michigan Pregnancy and Parenting Support Services**

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Pregnant - TOTAL

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Allegan	0	0	0	0	0	1	0	0	1
Berrien	4	43	61	39	9	6	2	0	164
Calhoun	0	0	2	0	0	0	0	0	2
Cass	0	11	13	16	6	3	1	0	50
Eaton	0	0	0	1	0	0	0	0	1
Gogebic	0	0	0	0	1	0	0	0	1
Kalamazoo	0	28	21	7	7	1	0	0	64
Kent	0	4	0	2	1	0	0	0	7
Lenawee	0	0	0	0	1	0	0	0	1
Macomb	0	1	8	7	9	2	0	0	27
Muskegon	0	6	0	0	2	0	0	0	8
Oakland	0	1	5	1	0	0	0	0	7
Ogemaw	0	0	0	1	0	0	0	0	1
Ottawa	0	0	0	0	1	0	0	0	1
Saint joseph	0	1	0	0	0	0	0	0	1
Van buren	1	1	1	3	0	0	1	0	7
Washtenaw	0	1	1	1	1	0	0	0	4
Wayne	0	27	42	33	18	6	6	2	134
GrandTotals:	5	124	154	111	56	19	10	2	481

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Parent - TOTAL

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	8	11	7	8	1	0	1	36
Cass	0	2	0	0	0	0	0	0	2
Kalamazoo	1	12	20	14	5	2	0	0	54
Kent	0	2	1	0	0	0	0	0	3
Macomb	0	0	8	6	6	6	0	0	26
Monroe	0	0	0	1	0	0	0	0	1
Muskegon	0	1	2	1	0	0	0	0	4
Oakland	0	1	1	2	0	3	1	0	8
Saint joseph	0	1	1	0	0	0	0	0	2
Sanilac	0	0	0	0	0	1	0	0	1
Van buren	0	0	1	0	0	1	0	0	2
Washtenaw	0	1	1	1	2	1	0	0	6
Wayne	1	9	14	14	9	5	1	0	53
GrandTotals:	2	37	60	46	30	20	2	1	198

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Non-Pregnant - TOTAL

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	11	8	5	3	0	0	0	27
Cass	0	5	1	0	0	0	0	1	7
Kalamazoo	0	4	5	1	0	0	0	0	10
Macomb	0	1	0	1	1	0	0	0	3
Muskegon	0	2	1	1	0	2	1	0	7
Wayne	0	3	7	0	1	1	0	0	12
GrandTotals:	0	26	22	8	5	3	1	1	66

**Real Alternatives
Michigan Pregnancy and Parenting Support Services**

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Pregnant Race: White

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	3	26	51	33	7	5	2	0	127
Calhoun	0	0	2	0	0	0	0	0	2
Cass	0	7	10	14	5	2	1	0	39
Gogebic	0	0	0	0	1	0	0	0	1
Kalamazoo	0	8	6	5	4	0	0	0	23
Kent	0	4	0	2	0	0	0	0	6
Lenawee	0	0	0	0	1	0	0	0	1
Macomb	0	0	2	2	2	1	0	0	7
Muskegon	0	1	0	0	0	0	0	0	1
Ogemaw	0	0	0	1	0	0	0	0	1
Ottawa	0	0	0	0	1	0	0	0	1
Saint Joseph	0	1	0	0	0	0	0	0	1
Van Buren	1	1	0	2	0	0	1	0	5
Washtenaw	0	0	0	0	1	0	0	0	1
Wayne	0	2	2	4	3	0	0	1	12
GrandTotals:	4	50	73	63	25	8	4	1	228

**Real Alternatives
Michigan Pregnancy and Parenting Support Services**

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Parent Race: White

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	5	6	6	7	1	0	1	26
Cass	0	2	0	0	0	0	0	0	2
Kalamazoo	1	4	7	4	3	0	0	0	19
Kent	0	1	0	0	0	0	0	0	1
Macomb	0	0	3	2	2	1	0	0	8
Monroe	0	0	0	1	0	0	0	0	1
Muskegon	0	0	1	1	0	0	0	0	2
Oakland	0	0	1	1	0	1	1	0	4
Saint Joseph	0	1	0	0	0	0	0	0	1
Sanilac	0	0	0	0	0	1	0	0	1
Van Buren	0	0	0	0	0	1	0	0	1
Washtenaw	0	1	0	0	1	1	0	0	3
Wayne	0	2	3	0	0	0	1	0	6
Grand Totals:	1	16	21	15	13	6	2	1	75

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Non-Pregnant Race: White

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	6	8	4	3	0	0	0	21
Cass	0	4	1	0	0	0	0	1	6
Kalamazoo	0	2	3	1	0	0	0	0	6
Macomb	0	1	0	0	0	0	0	0	1
Muskegon	0	0	1	0	0	2	0	0	3
Wayne	0	0	1	0	0	0	0	0	1
GrandTotals:	0	13	14	5	3	2	0	1	38

**Real Alternatives
Michigan Pregnancy and Parenting Support Services**

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Pregnant Race: African American

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Allegan	0	0	0	0	0	1	0	0	1
Berrien	0	11	9	3	2	1	0	0	26
Cass	0	3	1	1	0	0	0	0	5
Kalamazoo	0	12	10	1	0	0	0	0	23
Kent	0	0	0	0	1	0	0	0	1
Macomb	0	1	4	4	5	0	0	0	14
Muskegon	0	4	0	0	2	0	0	0	6
Oakland	0	0	4	1	0	0	0	0	5
Washtenaw	0	1	1	1	0	0	0	0	3
Wayne	0	18	37	23	12	4	5	1	100
GrandTotals:	0	50	66	34	22	6	5	1	184

**Real Alternatives
Michigan Pregnancy and Parenting Support Services**

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Parent Race: African American

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	1	2	0	0	0	0	0	3
Kalamazoo	0	5	9	7	2	2	0	0	25
Macomb	0	0	0	1	1	0	0	0	2
Muskegon	0	1	1	0	0	0	0	0	2
Oakland	0	1	0	0	0	2	0	0	3
Van buren	0	0	1	0	0	0	0	0	1
Washtenaw	0	0	1	0	0	0	0	0	1
Wayne	1	5	11	10	6	3	0	0	36
GrandTotals:	1	13	25	18	9	7	0	0	73

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Non-Pregnant Race: African American

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	3	0	1	0	0	0	0	4
Kalamazoo	0	2	2	0	0	0	0	0	4
Macomb	0	0	0	1	0	0	0	0	1
Muskegon	0	2	0	1	0	0	1	0	4
Wayne	0	3	5	0	1	1	0	0	10
GrandTotals:	0	10	7	3	1	1	1	0	23

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Pregnant Race: Asian

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	0	0	2	0	0	0	0	2
Kalamazoo	0	0	0	0	2	0	0	0	2
Wayne	0	0	1	1	0	0	0	0	2
GrandTotals:	0	0	1	3	2	0	0	0	6

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Parent Race: Asian

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Macomb	0	0	1	0	2	1	0	0	4
GrandTotals:	0	0	1	0	2	1	0	0	4

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Non-Pregnant Race: Asian

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Macomb	0	0	0	0	1	0	0	0	1
GrandTotals:	0	0	0	0	1	0	0	0	1

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Pregnant Race: Multi Racial

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	1	0	1	0	0	0	0	2
Cass	0	0	2	0	0	1	0	0	3
Kalamazoo	0	5	4	1	1	0	0	0	11
Muskegon	0	1	0	0	0	0	0	0	1
Wayne	0	3	0	3	1	2	1	0	10
GrandTotals:	0	10	6	5	2	3	1	0	27

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Parent Race: Multi Racial

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	0	1	1	0	0	0	0	2
Kalamazoo	0	3	3	2	0	0	0	0	8
Kent	0	1	0	0	0	0	0	0	1
Washtenaw	0	0	0	1	0	0	0	0	1
GrandTotals:	0	4	4	4	0	0	0	0	12

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Non-Pregnant Race: Multi Racial

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	1	0	0	0	0	0	0	1
GrandTotals:	0	1	0	0	0	0	0	0	1

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Pregnant Race: Native American

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	2	0	0	0	0	0	0	2
Cass	0	1	0	1	0	0	0	0	2
Kalamazoo	0	1	0	0	0	0	0	0	1
Van buren	0	0	1	0	0	0	0	0	1
Wayne	0	0	0	2	1	0	0	0	3
GrandTotals:	0	4	1	3	1	0	0	0	9

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Parent Race: Native American

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	1	1	0	1	0	0	0	3
Kalamazoo	0	0	1	0	0	0	0	0	1
Kent	0	0	1	0	0	0	0	0	1
GrandTotals:	0	1	3	0	1	0	0	0	5

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Non-Pregnant Race: Native American

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	1	0	0	0	0	0	0	1
Cass	0	1	0	0	0	0	0	0	1
GrandTotals:	0	2	0	0	0	0	0	0	2

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Pregnant Race: Unknown

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	1	3	1	0	0	0	0	0	5
Cass	0	0	0	0	1	0	0	0	1
Eaton	0	0	0	1	0	0	0	0	1
Kalamazoo	0	2	1	0	0	1	0	0	4
Macomb	0	0	2	1	2	1	0	0	6
Oakland	0	1	1	0	0	0	0	0	2
Van buren	0	0	0	1	0	0	0	0	1
Wayne	0	4	2	0	1	0	0	0	7
GrandTotals:	1	10	7	3	4	2	0	0	27

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Parent Race: Unknown

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	1	1	0	0	0	0	0	2
Kalamazoo	0	0	0	1	0	0	0	0	1
Macomb	0	0	4	3	1	4	0	0	12
Oakland	0	0	0	1	0	0	0	0	1
Saint joseph	0	0	1	0	0	0	0	0	1
Washtenaw	0	0	0	0	1	0	0	0	1
Wayne	0	2	0	4	3	2	0	0	11
GrandTotals:	0	3	6	9	5	6	0	0	29

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Non-Pregnant Race: Unknown

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Wayne	0	0	1	0	0	0	0	0	1
GrandTotals:	0	0	1	0	0	0	0	0	1

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Pregnant Ethnicity: Hispanic

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	1	3	1	2	3	1	0	0	11
Cass	0	1	0	1	0	1	0	0	3
Gogebic	0	0	0	0	1	0	0	0	1
Kalamazoo	0	0	5	0	0	1	0	0	6
Kent	0	1	0	0	0	0	0	0	1
Macomb	0	0	1	1	0	0	0	0	2
Muskegon	0	1	0	0	0	0	0	0	1
Wayne	0	3	2	2	1	0	0	0	8
GrandTotals:	1	9	9	6	5	3	0	0	33

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Parent Ethnicity: Hispanic

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	1	3	2	1	0	0	1	8
Kalamazoo	0	0	1	0	1	0	0	0	2
Macomb	0	0	0	1	0	1	0	0	2
Wayne	0	1	2	2	2	0	0	0	7
GrandTotals:	0	2	6	5	4	1	0	1	19

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Non-Pregnant Ethnicity: Hispanic

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	1	0	0	0	0	0	0	1
Cass	0	1	0	0	0	0	0	0	1
Kalamazoo	0	2	1	0	0	0	0	0	3
Muskegon	0	0	1	0	0	0	0	0	1
GrandTotals:	0	4	2	0	0	0	0	0	6

**Real Alternatives
Michigan Pregnancy and Parenting Support Services**

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Pregnant Ethnicity: Non-Hispanic

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Allegan	0	0	0	0	0	1	0	0	1
Berrien	3	40	60	37	6	5	2	0	153
Calhoun	0	0	2	0	0	0	0	0	2
Cass	0	10	13	15	6	2	1	0	47
Eaton	0	0	0	1	0	0	0	0	1
Kalamazoo	0	28	16	7	7	0	0	0	58
Kent	0	3	0	2	1	0	0	0	6
Lenawee	0	0	0	0	1	0	0	0	1
Macomb	0	1	7	6	9	2	0	0	25
Muskegon	0	5	0	0	2	0	0	0	7
Oakland	0	1	5	1	0	0	0	0	7
Ogemaw	0	0	0	1	0	0	0	0	1
Ottawa	0	0	0	0	1	0	0	0	1
Saint Joseph	0	1	0	0	0	0	0	0	1
Van Buren	1	1	1	3	0	0	1	0	7
Washtenaw	0	1	1	1	1	0	0	0	4
Wayne	0	24	40	31	17	6	6	2	126
GrandTotals:	4	115	145	105	51	16	10	2	448

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Parent Ethnicity: Non-Hispanic

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	7	8	5	7	1	0	0	28
Cass	0	2	0	0	0	0	0	0	2
Kalamazoo	1	12	19	14	4	2	0	0	52
Kent	0	2	1	0	0	0	0	0	3
Macomb	0	0	8	5	6	5	0	0	24
Monroe	0	0	0	1	0	0	0	0	1
Muskegon	0	1	2	1	0	0	0	0	4
Oakland	0	1	1	2	0	3	1	0	8
Saint Joseph	0	1	1	0	0	0	0	0	2
Sanilac	0	0	0	0	0	1	0	0	1
Van Buren	0	0	1	0	0	1	0	0	2
Washtenaw	0	1	1	1	2	1	0	0	6
Wayne	1	8	12	12	7	5	1	0	46
GrandTotals:	2	35	54	41	26	19	2	0	179

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Clients By Age

All Sites

7/1/2016 - 9/30/2016 Non-Pregnant Ethnicity: Non-Hispanic

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	10	8	5	3	0	0	0	26
Cass	0	4	1	0	0	0	0	1	6
Kalamazoo	0	2	4	1	0	0	0	0	7
Macomb	0	1	0	1	1	0	0	0	3
Muskegon	0	2	0	1	0	2	1	0	6
Wayne	0	3	7	0	1	1	0	0	12
GrandTotals:	0	22	20	8	5	3	1	1	60

B. Visits by Age

- **Total**
- **Client Type**

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Visits By Age

All Sites

7/1/2016 - 9/30/2016 TOTAL

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Allegan	0	0	0	0	0	7	0	0	7
Berrien	13	213	218	160	82	26	10	2	724
Calhoun	0	0	9	0	0	0	0	0	9
Cass	0	33	30	53	21	7	2	1	147
Eaton	0	0	0	7	0	0	0	0	7
Gogebic	0	0	0	0	1	0	0	0	1
Kalamazoo	8	136	156	71	46	9	0	0	426
Kent	0	31	9	6	10	0	0	0	56
Lenawee	0	0	0	0	1	0	0	0	1
Macomb	0	2	22	33	27	15	0	0	99
Monroe	0	0	0	1	0	0	0	0	1
Muskegon	0	21	16	11	7	3	1	0	59
Oakland	0	2	16	3	1	10	1	0	33
Ogemaw	0	0	0	2	0	0	0	0	2
Ottawa	0	0	0	1	2	0	0	0	3
Saint Joseph	0	3	1	0	0	0	0	0	4
Sanilac	0	0	0	0	0	1	0	0	1
Van Buren	5	1	3	9	0	1	1	0	20
Washtenaw	0	2	7	8	16	6	0	0	39
Wayne	1	109	125	83	47	45	13	2	425
GrandTotals:	27	553	612	448	261	130	28	5	2,064

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Visits By Age

All Sites

7/1/2016 - 9/30/2016 Pregnant - TOTAL

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Allegan	0	0	0	0	0	7	0	0	7
Berrien	13	175	179	129	29	17	10	0	552
Calhoun	0	0	9	0	0	0	0	0	9
Cass	0	26	29	53	21	7	2	0	138
Eaton	0	0	0	7	0	0	0	0	7
Gogebic	0	0	0	0	1	0	0	0	1
Kalamazoo	7	115	85	32	31	5	0	0	275
Kent	0	16	4	6	10	0	0	0	36
Lenawee	0	0	0	0	1	0	0	0	1
Macomb	0	1	13	22	16	6	0	0	58
Muskegon	0	17	7	1	7	0	0	0	32
Oakland	0	1	13	1	0	0	0	0	15
Ogemaw	0	0	0	2	0	0	0	0	2
Ottawa	0	0	0	1	2	0	0	0	3
Saint joseph	0	2	0	0	0	0	0	0	2
Van buren	5	1	1	9	0	0	1	0	17
Washtenaw	0	1	1	7	3	5	0	0	17
Wayne	0	75	94	50	33	29	11	2	294
GrandTotals:	25	430	435	320	154	76	24	2	1,466

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Visits By Age

All Sites

7/1/2016 - 9/30/2016 Parent - TOTAL

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	24	29	25	50	9	0	2	139
Cass	0	2	0	0	0	0	0	0	2
Kalamazoo	1	17	66	38	15	4	0	0	141
Kent	0	15	5	0	0	0	0	0	20
Macomb	0	0	9	10	10	9	0	0	38
Monroe	0	0	0	1	0	0	0	0	1
Muskegon	0	2	8	8	0	0	0	0	18
Oakland	0	1	3	2	1	10	1	0	18
Saint joseph	0	1	1	0	0	0	0	0	2
Sanilac	0	0	0	0	0	1	0	0	1
Van buren	0	0	2	0	0	1	0	0	3
Washtenaw	0	1	6	1	13	1	0	0	22
Wayne	1	31	24	33	13	15	2	0	119
GrandTotals:	2	94	153	118	102	50	3	2	524

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Visits By Age

All Sites

7/1/2016 - 9/30/2016 Non-Pregnant - TOTAL

County	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total
Berrien	0	14	10	6	3	0	0	0	33
Cass	0	5	1	0	0	0	0	1	7
Kalamazoo	0	4	5	1	0	0	0	0	10
Macomb	0	1	0	1	1	0	0	0	3
Muskegon	0	2	1	2	0	3	1	0	9
Wayne	0	3	7	0	1	1	0	0	12
GrandTotals:	0	29	24	10	5	4	1	1	74

**C. Type of Counseling/
Referral Provided by Age**

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Counseling/Referral Summary

All Sites

7/1/2016 - 9/30/2016 TOTAL

Counseling/Referral	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total	
Abortion Risks & Info:	2	27	37	41	15	7	9	1	139	6.73%
Abstinence/Chastity:	1	28	27	8	7	2	0	0	73	3.54%
Abuse (Emotional):	1	12	12	12	6	3	0	0	46	2.23%
Abuse (Physical):	1	13	15	6	3	1	0	0	39	1.89%
Abuse (Sexual):	1	8	13	5	4	2	0	0	33	1.60%
Adoption Education:	3	28	17	33	8	7	9	1	106	5.14%
Anger Management:	0	5	4	7	6	0	0	0	22	1.07%
Breastfeeding:	3	83	92	55	37	13	2	0	285	13.81%
Child Care:	0	67	101	65	34	33	0	1	301	14.58%
Childbirth Issues:	2	64	65	54	34	12	1	0	232	11.24%
Decision Making:	1	60	37	35	17	14	3	0	167	8.09%
Depression:	1	31	37	26	13	5	0	0	113	5.47%
Drug/Alcohol:	1	26	37	27	10	5	1	0	107	5.18%
Education:	7	133	96	65	27	13	3	1	345	16.72%
Family Spt: -Birth Father	0	4	4	0	1	1	0	0	10	0.48%
Family Spt: -Boyfriend	0	0	1	0	0	0	0	0	1	0.05%
Family Spt: -Father	0	0	0	0	0	0	0	0	0	0.00%
Family Spt: -Foster Parent	0	3	0	0	0	0	0	0	3	0.15%
Family Spt: -Grandparent	0	1	0	0	0	0	0	0	1	0.05%
Family Spt: -Husband	0	0	0	3	3	1	0	0	7	0.34%
Family Spt: -Lgl Guardian	0	0	0	0	1	0	0	0	1	0.05%
Family Spt: -Mother	0	3	1	5	9	2	0	0	20	0.97%
Family Spt: -Sibling	0	1	2	1	0	0	0	0	4	0.19%
Fetal Development:	3	109	125	81	33	18	11	0	380	18.41%
Financial/Job:	5	191	194	112	78	49	8	3	640	31.01%
Grief -Adoption:	0	0	0	8	0	0	0	0	8	0.39%
Grief -Infant Death:	0	0	0	0	0	1	0	0	1	0.05%
Grief -Miscarriage:	0	0	0	0	1	0	0	0	1	0.05%
Housing:	3	189	181	91	71	38	4	1	578	28.00%
Initial Intake:	4	99	121	82	40	15	3	2	366	17.73%
Legal:	2	27	39	25	21	9	5	0	128	6.20%
Life Skills:	5	66	37	37	29	9	0	0	183	8.87%
Medical/Health:	6	145	143	128	57	39	11	1	530	25.68%
Mental Health:	0	4	13	16	4	1	2	0	40	1.94%

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Counseling/Referral Summary

All Sites

7/1/2016 - 9/30/2016 TOTAL

Counseling/Referral	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total	
Nutrition:	2	66	65	42	22	18	5	1	221	10.71%
Other:	7	86	101	66	46	46	3	0	355	17.20%
Pantry Needs:	0	19	10	17	8	9	2	0	65	3.15%
Parenting Skills:	10	180	175	134	67	43	9	1	619	29.99%
Post Delivery Stress:	1	20	31	29	14	11	0	0	106	5.14%
Pregnancy Counseling & Info:	5	129	141	109	47	24	9	2	466	22.58%
Relationship:	14	212	181	150	75	46	11	2	691	33.48%
STD Risks & Information:	1	42	46	25	14	8	2	0	138	6.69%
Stress Management:	3	50	41	49	40	24	3	0	210	10.17%

D. Classes/ Assistance Provided by Age

Real Alternatives
Michigan Pregnancy and Parenting Support Services

Classes Assistance Summary

All Sites

7/1/2016 - 9/30/2016 TOTAL

Class/Assistance	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Total	
Chastity Class:	0	15	12	10	4	0	4	0	45	2.18%
Childbirth Class:	0	31	12	4	0	8	0	0	55	2.66%
Parenting Class:	5	147	177	142	82	29	2	0	584	28.29%
Pregnancy Class:	2	41	21	20	11	5	8	0	108	5.23%
Family Support Class:	0	4	6	5	2	2	0	0	19	0.92%
In-House Clothing:	11	124	170	123	64	37	11	2	542	26.26%
In-House Food:	10	95	113	91	31	24	8	1	373	18.07%
In-House Furniture:	8	101	120	89	40	26	7	0	391	18.94%
Pregnancy Test Kit:	0	18	28	16	6	5	4	0	77	3.73%

**E. Hours of Counseling and
Education Provided by
Service Provider**

Michigan Pregnancy and Parenting Support Services

Provider Summary Report

7/1/2016 - 9/30/2016 TOTAL

	Counsel Time	Referral Time	Chastity Class	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Preg Kit	Total
01 Women's Care Center	20,118 \$21,928.62 Total Time:	45 \$49.05 \$21,977.87	0 \$0.00	0 \$0.00	0 \$8,218.80	0 \$0.00	0 \$0.00	0 \$3,335.40	306 \$3,346.30 Total Pantry:	281 \$3,062.90 \$9,744.60	0 \$0.00	\$39,940.87
02 Catholic Charities/Kalamazoo	17,084 \$18,621.56 Total Time:	0 \$0.00	0 \$0.00	55 \$1,199.00	85 \$1,853.00	32 \$697.60	0 \$0.00	58 \$632.20	0 \$0.00 Total Pantry:	7 \$76.30 \$708.50	10 \$109.00	\$23,188.66
03 Catholic Charities/Southeast MI	10,685 \$11,646.65 Total Time:	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	78 \$850.20	58 \$632.20 Total Pantry:	50 \$545.00 \$2,027.40	0 \$0.00	\$13,674.05
04 Catholic Charities West Michigan	11,636 \$12,683.24 Total Time:	474 \$516.66 \$13,199.90	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	4 \$43.60	0 \$0.00 Total Pantry:	0 \$0.00 \$43.60	9 \$98.10	\$13,341.60
05 Pregnancy Aid	4,197 \$4,574.73 Total Time:	0 \$0.00 \$4,574.73	12 \$261.60	0 \$0.00	114 \$2,485.20	24 \$523.20	19 \$414.20	62 \$675.80	5 \$54.50 Total Pantry:	39 \$425.10 \$1,155.40	43 \$468.70	\$9,883.03
06 Lennon Pregnancy Center	874 \$952.66 Total Time:	0 \$0.00 \$952.66	33 \$719.40	0 \$0.00	3 \$65.40	52 \$1,133.60	0 \$0.00	28 \$305.20	2 \$21.80 Total Pantry:	12 \$130.80 \$457.80	15 \$163.50	\$3,492.36
07 Catholic Social Services Washtenaw County	3,858 \$4,205.22 Total Time:	103 \$112.27 \$4,317.49	0 \$0.00	0 \$0.00	5 \$109.00	0 \$0.00	0 \$0.00	6 \$65.40	1 \$10.90 Total Pantry:	2 \$21.80 \$98.10	0 \$0.00	\$4,524.59

Real Alternatives
Michigan Pregnancy and Parenting Support Services
Provider Summary Report
7/1/2016 - 9/30/2016 TOTAL

	Counsel Time	Referral Time	Chastity Class	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Preg Kit	Total
Grand Totals	68,452 \$74,612.68	622 \$677.98	45 \$981.00	55 \$1,199.00	584 \$12,731.20	108 \$2,354.40	19 \$414.20	542 \$5,907.80	373 \$4,065.70	391 \$4,261.90	77 \$839.30	
Grand Total Time:	\$75,290.66				Grand Total Class:	\$17,680			Grand Total Pantry:	\$14,235	\$839	\$108,045.16

F. Calls Received on Hotline

10/17/2016 12:07:47PM

Real Alternatives
MI Pregnancy and Parenting Support Services Program
Calls By County By Age
7/1/2016 - 9/30/2016

Page 1 of 1

County	State	<16	16..20	21..25	26..30	31..35	36..40	41..45	>45	Unknown	Total
Other States											
Ingham	MI	0	0	0	0	0	0	0	0	1	1
Kalamazoo	MI	0	0	1	0	0	0	0	0	0	1
Kent	MI	0	0	0	0	0	0	0	0	1	1
Unknown	MI	0	0	0	0	0	0	0	0	6	6
Wayne	MI	0	0	1	0	0	0	0	0	3	4
Counties Totals:		0	0	2	0	0	0	0	0	11	13
GrandTotals:		0	0	2	0	0	0	0	0	11	13

**G. Number of Referrals on
HotLine by Service
Provider**

10/17/2016 12:07:35 PM

Real Alternatives
MI Pregnancy and Parenting Support Services Program
Calls Referred or Patched By Provider

Page 1 of 1

7/1/2016 - 9/30/2016

Provider	Referral Info	Patches Called	Total
Project Info/Other	6	0	6
Bethany-East Lansing Office	1	0	1
Bethany-Grand Rapids	1	0	1
CCSEM Detroit	2	0	2
Lennon Center	2	0	2
The Caring Network	1	0	1
Grand Totals	13	0	13

III. Miscellaneous Items

A. Grant Goals and Objective Status

MI PRENANCY & PARENTING SUPPORT SERVICES PROGRAM GRANT GOALS AND OBJECTIVES STATUS

GOALS	OBJECTIVE	METHOD	MEASURE	TIME	STATUS
1 To promote childbirth as a viable and positive alternative to abortion and empower women throughout the Southern Region of Michigan facing unexpected pregnancies to choose childbirth rather than abortion.	To identify and provide grants to social service agencies, pregnancy centers, adoption agencies and maternity homes statewide that offer core services.	-Contact pregnancy centers, adoption agencies and maternity homes, notifying them of the Department of Community Health grant requirements, and inviting participation.	-Numbers of Service Providers participating in the program. -Number of clients served. -Number of clients counseled who indicate they have decided to choose childbirth.	-To have participating 10 to 20 Service Provider Sites by the end of the fiscal year. - To have served 2000 clients	-As of September 30, 2016 -Total of 9 Service Providers with a total of 28 approved sites functional. -As of September 30, 2016 - Total of 3,500 clients have been served at 11,851 visits! -745 clients served this quarter!
	To implement a regional advertising campaign to inform women in Michigan that pregnancy and parenting support services are available.	-Contract advertising and information outreach.	-Number of women served per year as a consequence of an advertising campaign.	-Advertise the length of the contract.	Advertising Campaign -Police Department Letters: Police departments received an introductory letter with literature samples with contact information to enable officers statewide to refer to sites within our network of service providers. -Google Campaign: The Google ad campaign initiated 7,237 clicks and 2,186,769 impressions during this quarter.
					Program Support -Service Provider Outreach: Catholic Charities, Diocese of Kalamazoo, requested and received program support literature and fetal models. -Educational Purchase: One new provider recently ordered program support items from two different vendors.
					-Indiana & Michigan Service Providers' Conference: A Service Providers' Training Conference was held on Thursday, September 22nd at the Farmstead Inn & Conference Center in Shipshewana, Indiana. Dr. Michael Bradley, a licensed clinical physiologist, taught the counselors about neurological development and equipped the counselors with practical tools to communicate more effectively with clients in crisis. Heather Evans, the co-founder of Valley Against Sex Trafficking, addressed the topics of human sex trafficking with the counselors in the afternoon. She explained how to identify and how to help victims of trafficking.
	To facilitate the use of centers that provide pregnancy and parenting support by advertising and operating the Toll-Free Referral System	- Start Toll-Free Referral System offering services.	-Number of callers counseled and referrals made to service providers.	- To provide 7.5 hr/day, 5 day/week coverage for Contract Period 13-15.	-13 callers were assisted on the Toll-Free hotline this quarter.

MI PRENANCY & PARENTING SUPPORT SERVICES PROGRAM GRANT GOALS AND OBJECTIVES STATUS

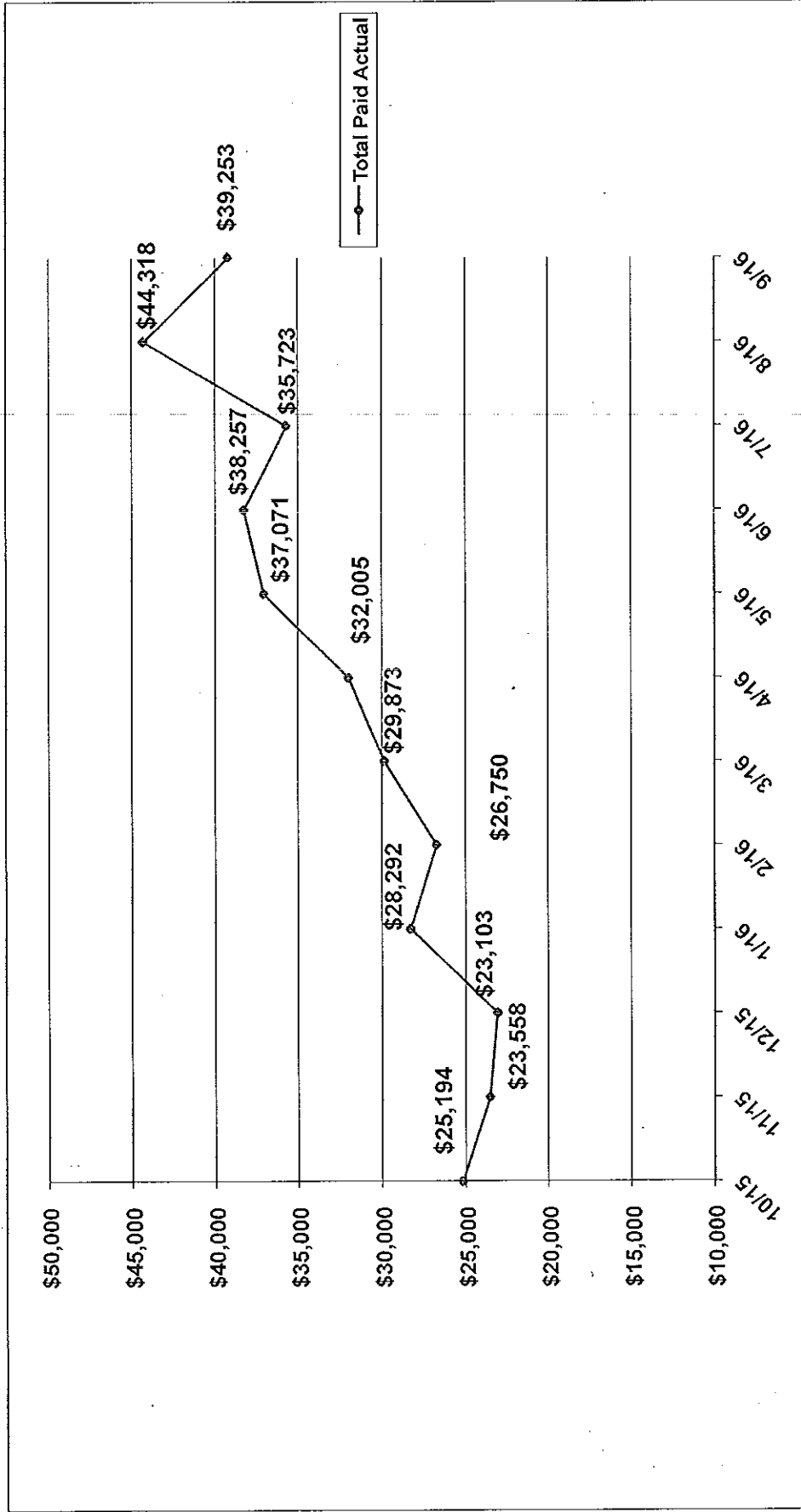
	(1-888-LIFE-AID)					
2	To provide support to women experiencing unexpected pregnancies during their pregnancy and for 12 months after birth.	To provide core services consisting of life-affirming information and counseling and necessary support services and related support services.	Establish service provider network of pregnancy centers, adoption agencies and maternity homes providing life-affirming pregnancy and parenting support.	Number of women supported.	-Continuous throughout the life of the contract.	-As of September 30, 2016 – Total of 2,220 Pregnant clients have been served. -481 Pregnant clients served this quarter
3	To assist women in achieving improved reproductive health.	Provide information on the advantages of abstinence to avoid unintended pregnancies and sexually transmitted diseases.	-Offer abstinence/chastity skills counseling, referrals, and classes. -Provide information on risks of sexually transmitted diseases.	-Number of clients receiving abstinence/chastity skills counseling. -Number of clients attending abstinence/chastity classes.	-Continuous throughout the length of the contract.	-73 clients received Abstinence and chastity counseling this quarter. -45 clients participated in Abstinence and Chastity classes this quarter.
4	To assist women in developing sound parenting skills.	Provide information, counseling, and classes on parenting skills.	-Offer parenting skills counseling, referrals, and classes.	- Number of clients who visited or plan to visit a health care provider for prenatal care. - Number of Clients who have taken their child to a pediatric appointment. - Number of clients with infants up to date in immunizations.	-Continuous throughout the length of the contract.	- 598 clients have visited or plan to visit a healthcare provider for prenatal care this quarter. -170 clients have taken their child for a pediatric appointment this quarter. -161 clients with children indicated that child's immunizations were up to date this quarter. -619 clients have taken Parenting classes this quarter. -584 clients have received Parenting counseling this quarter.
5	To increase awareness of adoption as an option for women with an unexpected pregnancy.	Provide accurate information on adoption.	-Provide information and training on adoption to Service Providers.	-The number of times adoption is counseled to clients.	-Continuous throughout the length of the contract.	- 106 clients were counseled about adoption this quarter.

**B. Service Provider
Reimbursements Per
Month**



MI Pregnancy and Parenting Support

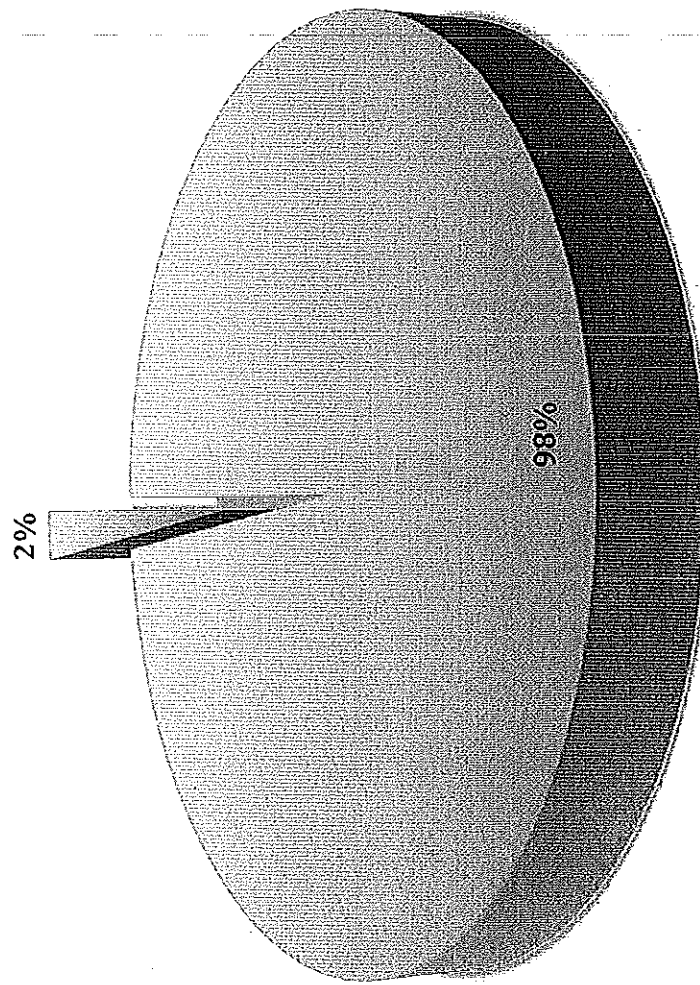
Services Program



Service Provider Reimbursement Per Month

C. Client Outcomes

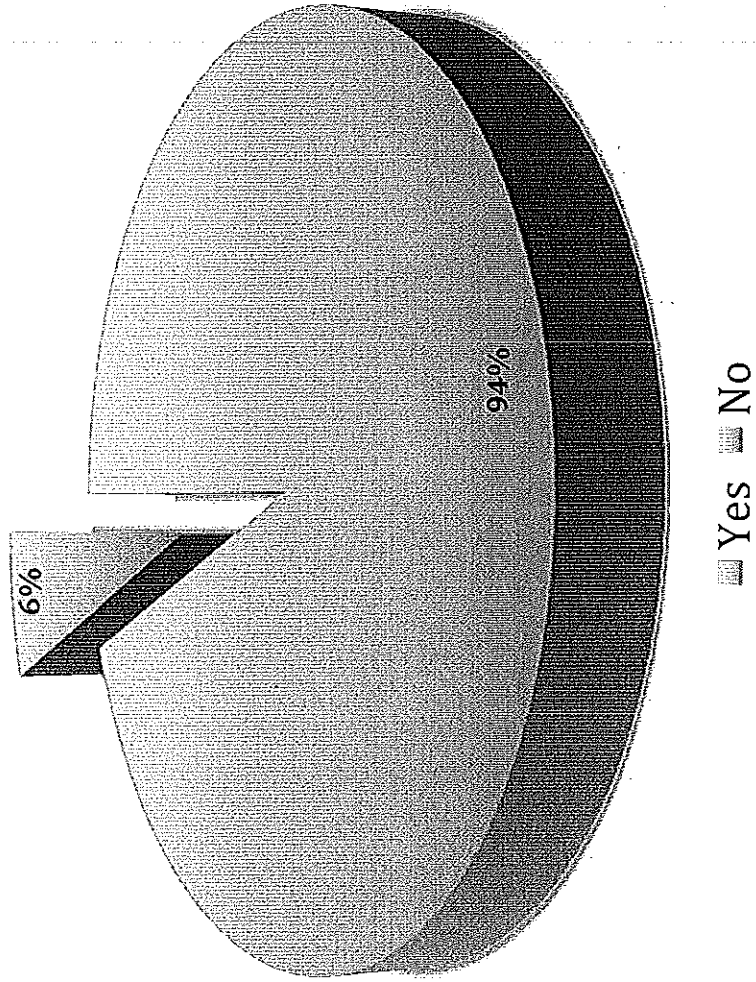
Clients Who Visited and/or Planning a Pre-natal Care Visit



■ Yes ■ No

Reporting: 608 (598 Yes, 10 No) Clients Reported Indicator
From the 745 Total Clients were served this Quarter

Clients with Up to Date Infant Immunizations



Reporting: 171 (161 Yes, 10 No) Clients Reported Indicator
From the 745 Total Clients were served this Quarter

Real Alternatives
7810 Allentown BLVD STE 304
Harrisburg, PA 17112
717-541-1112